

Rent and Utility Assistance

Updated: 3/21/25

Funding for these programs is not guaranteed.

Provider Name	Birmingham Urban League
Provider Description	<p>The Jefferson County Commission has approved a federally funded Emergency Rental Assistance Program for those Jefferson County renters that have been negatively impacted by COVID-19 and need help with rent and utility bills. Once again, the County has partnered with the Birmingham Urban League.</p> <p>Note: For residents who live in the City of Birmingham, they should apply through the City's program link (https://www.birminghamal.gov/covidrent), but all other residents in Jefferson County should apply through this program (https://erap.jccal.org/).</p>
Provider Hours	Office hours: Monday-Thursday, 9 AM to 5 PM Can submit application online at any time.
Provider Website Address	www.birminghamul.org/rental%2Futility-assistance#84764aa2-c96f-42ba-9872-76a0086c1f64
Contact Email	info@birminghamul.org
Telephone Number	205-326-0162
Address	505 20th St N, Birmingham, AL 35203

Provider Name	Bridge Ministries
Provider Description	One-time emergency assistance to homeless and low-income people in the Birmingham area. Currently assisting with homeless prevention utility assistance, eviction prevention, and deposits for shelter residents moving to permanent housing. Currently assisting residents of the City of Birmingham only.
Provider Hours	APPOINTMENT REQUIRED! Call for available times and to discuss criteria for assistance.
Provider Website Address	www.bridgeministriesbham.org
Contact Email	bridgereferral@gmail.com
Telephone Number	205 930-0309
Address	1016 19th Street South, Birmingham, AL 35205

Provider Name	Catholic Center of Concern
Provider Description	The Centers of Concern throughout the Diocese of Birmingham provide direct aid to the poor. These centers are one of the most important ministries of outreach in our Diocese. A majority of the people who are helped with food, clothing, utilities, and other services are not Catholic.
Provider Hours	Monday-Friday: 8:30 AM to 12 PM
Provider Website Address	www.catholiccharitiesbhm.org/the-catholic-centers-of-concern.html
Contact Email	
Telephone Number	205-786-4388
Address	712 4th Ct W, Birmingham, AL 35204

Provider Name	Community Action Agency of Northeast Alabama
Provider Description	<p>Established as a private non-profit by the federal government in 1965 to combat poverty in our geographical area, we seek to involve the entire community in assessing local needs and reducing poverty.</p> <p>A board of directors guides our staff. We focus available local, state, private and federal resources to assist low-income families. Our goal is to help individuals acquire useful skills and provide opportunities for people to become economically self-sufficient.</p>
Provider Hours	Monday-Friday: 8am to 4:30pm
Provider Website Address	www.caaneal.org
Contact Email	
Telephone Number	205-502-2108
Address	900 38th Street North, Birmingham, AL 35222

Provider Name	Community Action Partnership of Middle Alabama (Shelby County) (LIHEAP)
Provider Description	<p>As a Community Action Agency, we have dedicated ourselves to the fight against poverty by working to create an environment that encourages opportunities for everyone. We are guided by the following principles as we address challenges in poverty and “helping people, changing lives”. Serving Autauga, Chilton, Elmore, & Shelby Counties.</p> <p>The Low Income Home Energy Assistance Program (LIHEAP) helps keep families safe and healthy through initiatives that assist families with energy costs. With this initiative, our goal is to provide utility assistance for those in need. With access to the right resources, people can become empowered by their own abilities and gain the confidence to fulfill their potential.</p>
Provider Hours	<p>Monday-Thursday: 8 AM to 4:30 PM Closed daily from 12 PM to 1 PM.</p> <p>Walk-ins are ONLY taken from 1-2 PM each day. No appointments are scheduled on Fridays.</p>
Provider Website Address	www.capmal.org
Contact Email	
Telephone Number	205-669-3836
Address	56 Kelley Lane, Columbiana, AL 35051

Provider Name	Greater Birmingham Ministries
Provider Description	<p>Greater Birmingham Ministries (GBM) location in downtown Birmingham places GBM in the midst of over 660,000 fellow Jefferson County residents. These are our neighbors, and among them, over 18% – including over 27% of JeffCo’s children – live below the poverty line. Each weekday we open our doors to provide financial help, food, clothing, and support for families and individuals in crisis.</p> <p>The COVID-19 pandemic has hit low-income families the hardest, and we are getting more requests for assistance than ever. Every month, GBM can financially assist 16 families with their utility bills, medications, and housing costs. Financial assistance means keeping the power on for seniors who rely on home medical equipment, children attending school virtually, and many others. Utility assistance is also critically important for our clients in public housing; they are susceptible to eviction if they fall behind on any utility payments.</p>
Provider Hours	<p>Monday-Friday: 8:30 am to 4:30 pm For Food Boxes: Fridays at 9:00 am for first 50 families. Must have ID For Clothes Closet: Tuesdays and Thursdays from 9:00 am to 11:00 am For Financial Assistance: Call (205)716-2168 at 9:00 am on the first Wednesday of the month, except July, December, and January. Please note: the phone line will not be available until 9:00 am. Only the first 16 people will receive a return call.</p>
Provider Website Address	https://gbm.org/serving-people/financial-assistance/
Contact Email	info@gbm.org
Telephone Number	205-326-6821
Address	2304 12th Ave North, Birmingham, AL 35234

Provider Name	H2O (Help 2 Others) Water Assistance
Provider Description	Financial Assistance for rent/mortgage, utilities, and emergency food boxes.
Provider Hours	Monday - Friday 9:00am-4:00pm
Provider Website Address	birminghamsalvationarmy.org
Contact Email	
Telephone Number	205-328-2420
Address	2130 11th North, Birmingham, AL 35234

Provider Name	LIHEAP (Low Income Home Energy Assistance Program)
Provider Description	<p>The Low-Income Home Energy Assistance Program is grant funded by the Alabama Department of Economic and Community Affairs to assist applicants in paying their electric or gas bills. Clients are eligible for one LIHEAP regular heating payment and one LIHEAP regular cooling payment per year. Clients who qualify for crisis assistance are eligible for an additional LIHEAP crisis heating payment and LIHEAP crisis cooling payment per program year. Funds are paid directly to utility companies and vendors.</p> <p>Counties Served: Blount, Cherokee, DeKalb, Jackson, Marshall, St. Clair, and Jefferson County</p>
Provider Hours	Monday-Friday: 8 AM to 4:30 PM
Provider Website Address	www.caaneal.org/liheap
Contact Email	
Telephone Number	205-502-2108
Address	900 38th Street North, Birmingham, AL 35222

Provider Name	Shelby Emergency Assistance
Provider Description	Shelby Emergency Assistance, or SEA, is a nonprofit organization that aims to help those in crisis become self-sufficient. We believe in empowerment and encouragement to help people overcome trouble and contribute positively in their community. With a strong, experienced team, SEA provides programs and services through volunteers and funds to help those in need in Shelby County.
Provider Hours	Monday-Friday: 8:00 AM to 4:30 PM
Provider Website Address	www.shelbyemergencyassistance.org
Contact Email	office@shelbyemergencyassistance.com
Telephone Number	205-665-1942
Address	160 Shoshone Drive, Montevallo, AL 35115